

American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

PLEASE DELIVER TO REGISTERED OWNER

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JM8

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# PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE

# INFORMATION CHANGE CARD

## PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

XXXXXXXXXXXXXXXX

■ VEHICLE IDENTIFICATION NUMBER

JM8

PLEASE SIGN AND RETURN THIS CARD ONLY IF YOU HAVE MADE CHANGES

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| I no longer own this vehicle. It was:  Sold (print name and address of new owner on reverse, if known)  Exported  Destroyed  Stolen  Lease expired, vehicle returned.  Other: | Nota: Si usted necesita esta información en español por favor comuníquese con Relaciones con el Cliente Acura al 1-800-382-2238, y seleccione la opción 4. |
| Signature: X  | Date:  |
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February 2015 NHTSA Recall 14V-779

## **IMPORTANT SAFETY RECALL NOTICE**

Dear Acura TLX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year TLX vehicles. Due to a manufacturing error, the transmission may not shift into "Park" when the driver selects the "Park" position on the gearshift selector. Although the shift indicator will display "Park", the Park Lock may not engage allowing the vehicle to roll away, increasing the risk of a crash.

\*Acura suggests that you engage the electronic parking brake when parking the vehicle as a precaution until the inspection can be performed.

#### What should you do?

Acura dealers are currently receiving the necessary tools to inspect and if necessary, replace your vehicle's transmission. Please call any authorized Acura dealer to make an appointment on or after February 23, 2015 to have work performed, at no cost to you.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 60 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

## Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc. Acura Client Relations Mail Stop 500-2N-7E 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

You can also call the toll free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

### What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2015 Acura TLX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### **Lessor Information:**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

## If you have questions:

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at www.myAcura.com. Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC. Acura Automobile Division

Campaign #JM8 / Service Bulletin #14-050