

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 4, 2017

Mr. Cory Hoffman Senior Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Inoperative Electronic Parking Brake/FMVSS 135

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

17V-717

#### Makes/Models/Model Years:

TOYOTA/C-HR/2018

Mfr's Report Date: November 15, 2017

NHTSA Campaign Number: 17V-717

**Components:** PARKING BRAKE

**Potential Number of Units Affected:** 28,584

## **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018 Toyota CH-R vehicles. The electronic parking brake (EPB) may not operate properly, possibly causing the parking brake not to disengage after it is applied or prevent it from being applied. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard FMVSS number 135, "Light Vehicle Brake Systems."

# **Consequence:**

If the EPB cannot be applied, there is an increased risk of a vehicle rollaway if the vehicle is parked on a hill without being placed into "Park."

### Remedy:

Toyota has notified owners, and dealers will update the programming of the skid control ECU as necessary, free of charge. The recall began on November 30, 2017. Owners may contact Toyota at 1-800-331-4331. Toyota's number for this recall is H0W.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

