



SAFETY RECALL H056 / N124 - UPDATE

SERVICE ALERT

14-NOV-17

NO.: JA17RE-02
SA17RE-01

SEC.: RECALL

MKT.: CAN / USA

Please be advised that, as announced in Service ALERT JA17GI-17 / SA17GI-20, *TEMPORARY SUSPENSION OF REPAIRS UNDER LAND ROVER SAFETY RECALL N124 AND JAGUAR SAFETY RECALL H056 - VIRTUAL INSTRUMENT CLUSTER GOES BLANK*, dated 10 November 2017, due to a high rate of programming failures mid way through the software download process, the H056 and N124 Safety Recall repairs were suspended

Please note that any vehicle where the programming has been completed successfully is fully repaired under the recall and a warranty claim may be submitted. This includes sold vehicles, which may be returned to customers, and any new, unsold vehicles, which may now be sold and delivered.

Any affected new, unsold vehicles requiring the update must continue to be held pending completion of the repair instructions in the respective Technical Bulletin.

A revised Safety Recall launch timing plan for model and model year is attached. A new PATHFINDER software release with improvements to the download process is targeted for release Thursday, 16 November, at which time it is planned to re-launch the Recall repairs for 2018MY Jaguar (with the addition of XJ) and 2017MY Land Rover vehicles. The current 2-hour download process will be replaced by one taking approx 10 minutes starting with a special application release 22 November. Please refer to specific release timings in the attachment..

Jaguar Land Rover again apologizes for the delays and inconvenience in completing these recall repairs.

For questions regarding the content of this publication, please contact:
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SAFETY RECALL H056 / N124 - PROGRAM LAUNCH TIMING



Vehicle Line	Tool Type	2-Hour Repair	Special App Repair (approx. 10 mins)	Program Launch
Range Rover Sport / Range Rover 17MY	PATHFINDER	Was Available 8 NOV	Due 22 NOV	Suspended - Relaunch target 16 NOV
F-PACE, XE, XF 18MY	PATHFINDER	Was Available 8 NOV	Due 22 NOV	Suspended - Relaunch target 16 NOV
XJ 16-17MY	SDD	Manual Patch download 16 NOV	TBA	Target 16 NOV by manual patch
F-PACE, XF 17MY	SDD	Not planned	Due 7 DEC	7 DEC