



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 13, 2017

Mr. Walter Lewis  
Regulatory Affairs Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150TB  
17V-368

**Subject:** Camshaft Controllers may Loosen and Fail

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/CAYENNE S/2011  
PORSCHE/CAYENNE TURBO/2011  
PORSCHE/PANAMERA/2011-2012  
PORSCHE/PANAMERA 4/2011-2012  
PORSCHE/PANAMERA 4S/2010-2012  
PORSCHE/PANAMERA S/2010-2012  
PORSCHE/PANAMERA TURBO/2010-2012

**Mfr's Report Date:** June 7, 2017

**NHTSA Campaign Number:** 17V-368

**Components:**

ENGINE

**Potential Number of Units Affected:** 17,986

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2010-2012 Panamera S, Panamera 4S and Panamera Turbo vehicles, 2011-2012 Panamera and Panamera 4 vehicles, and 2011 Cayenne S and Cayenne Turbo vehicles. The affected vehicles have camshaft controllers that may come loose inside the engine, potentially resulting in an engine stall.

**Consequence:**

An engine stall can increase the risk of a crash.

**Remedy:**

Porsche will notify owners, and dealers will replace the fastening screws for the camshaft adjusters, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AH08.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

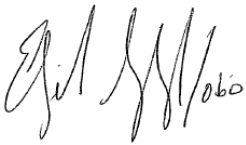
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please amend your Defect Information report to explain why this recall was filed in June 2017 when recalls for the same failure in were initiated in April 2013 for substantially similar vehicles in Japan and during January 2015 for vehicles in China and Korea.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement