U.S. Department of Transportation National Highway Traffic Safety Administration

June 1, 2018

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Incorrectly Folded Front Seat-Mounted Air Bag

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: AUDI/S5 CABRIOLET/2018

Mfr's Report Date: May 16, 2018

NHTSA Campaign Number: 18V-325

**Components:** AIR BAGS AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 548

## **Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain Audi S5 Cabriolet vehicles equipped with Super Sport seats. The seat-mounted head/thorax air bag in the front passenger seat may have been folded incorrectly during installation.

## **Consequence:**

If the air bag was not folded correctly during installation, the seat-mounted air bag may deploy improperly in the event of a crash, increasing the risk of injury.

## **Remedy:**

Audi will notify owners, and dealers will replace the front passenger seat-mounted head/thorax air bag, free of charge. The recall is expected to begin July 13, 2018. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 69W6.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 18V-325

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

