

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 15, 2017

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB 17V-297

Subject: Vehicle may Roll Despite being in 'Park'

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

AUDI/Q5/2017

Mfr's Report Date: May 3, 2017

NHTSA Campaign Number: 17V-297

## **Components:**

POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 5

## **Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2017 Audi Q5 vehicles. Due to a manufacturing defect within the gearbox, despite selecting the Park position, the vehicle may still unexpectedly roll.

### Consequence

Despite selecting 'Park', if the parking brake is not applied, the vehicle may rollaway, increasing the risk of a crash.

#### Remedy:

Audi will notify owners, and dealers will replace the geabox in the affected vehicles, free of charge. The recall is expected to begin in May 2017. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 37K6.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

