



**TO: All Mazda Dealership General, Service, and Parts Managers**

**DATE: September 14, 2018**

**SUBJECT: 2009-2010 Mazda6 – Front Cross Member Corrosion Concern  
Recall Campaign 2818I**

On September 14, 2018 Mazda Motor Corporation notified the National Highway Transportation Administration (NHTSA) to conduct a recall for a defect which relates to motor vehicle safety that exists in approximately 48,814 2009-2010 Mazda6 vehicles sold or ever registered in “Salt States”.

**What is the Problem:**

On certain subject vehicles operated in the salt belt states, it is possible that the cross member may be corroded due to suspect insufficient paint coating. Corrosion may be more severe on the portion just under the air conditioner drain causing a perforation.

Continued use of the vehicle with such condition may allow the perforation to progress, and the support of the right lower control arm front bushing to decrease. This may result in a change of the right front wheel alignment. The driver may experience a heavy pull to the right, and in some cases, it is possible that the steering control may become difficult.

Parts for this recall are not yet available. In the coming weeks Mazda will work with the supplier to expedite repair parts for this concern. The purpose of this recall is to inspect the front cross member and install a side member (for reinforcement), replace the A/C drain hose, and apply rust proofing wax to the cross member. In severe cases the front cross member will be replaced along with the A/C drain hose instead of the side member.

Owners of affected vehicles will be notified of this recall by first class mail no later than November 12, 2018. Inspection procedure and other information will be posted on MGSS next week when available. Repair Procedures, Parts and Warranty information and Owner Notification documents will be posted by November.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Protect What is Important to You.

Sincerely,

Akira Ikemoto  
Director, Technical Services Division  
Mazda North American Operations

---

*ZOOM-ZOOM*