

Safety Recall: 2023–24 Odyssey EPS Gearbox Assembly Stop Sale

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2023–24	Odyssey	ALL	Check the iN VIN status for eligibility.

BACKGROUND

American Honda is announcing a **STOP SALE** and **safety recall** for a limited number of model year 2023–24 Odyssey vehicles which may have improperly manufactured electronic power steering (EPS) gearbox assemblies that can affect steering function potentially increasing the risk of a crash or injury.

Due to a manufacturing error, a small number of vehicles may have been produced with improperly fastened bolts in the gearbox assembly. An improperly fastened bolt may allow moisture to enter the assembly and, over time, cause the steering gearbox to lock up.

If this temporary placeholder bulletin appears during an iN VIN status inquiry, the vehicle is subject to a safety recall. Any affected vehicles in your dealer inventory are on **STOP SALE** until further notice. Refrain from calling Tech Line for updates.

The following suggested text should be included on any repair order for an already sold affected vehicle that comes in for service. This information should be printed out completely any time service is conducted on an affected vehicle, and the recall repair has not yet been completed. Once parts and repair information are available, the normal procedures under SOM 7.2.1 will apply for this recall.

Suggested verbiage to be included on the repair order:

Customer advised that:

The vehicle may be subject to a recall affecting the steering gearbox assembly. The parts necessary to complete the recall repair are not yet available. Once parts repair parts are available, the registered owner of the vehicle will receive a notice to bring the vehicle in for replacement of the components.

Please be advised that customer will still be able to register their vehicles with their respective Department of Motor Vehicles at this time.

For any questions or concerns customers may have, you may have them contact American Honda Customer Support & Campaign Center at **1-888-234-2138**.

This bulletin will be updated once the parts information is available.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.