



New Safety Recall Advanced Communication – 04B

FCA US LLC (FCA US) has announced a safety recall on certain 2021-2024 model year (JL) Jeep Wrangler PHEVs, 2022-2024 model year (WL) Jeep Grand Cherokee PHEVs and Grand Cherokee L PHEVs.

REASON FOR THIS SAFETY RECALL

Some of the above Plug-In Hybrid Electric Vehicles (PHEVs) may have been built with incorrectly programmed Hybrid Control Processor (HCP) software which may result in a disabled windshield defrost and defogging system under certain conditions. A disabled windshield defrost and defogging system may decrease outward visibility in certain driving conditions which may cause a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.103 S4.1 requires that "Each vehicle shall have a windshield defrosting and defogging system."

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the HCP software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC