

# Hyundai Recall Campaign 254/018G

## Attachment A: Requested Chronology of Events Leading Up to Decision

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### ❖ [January 2024](#)

On January 5, 2024, HMNA NASO's Data Analysis ("DA") team was notified by HMC of the starter thermal concern that occurred in Korea. DA began a preliminary review of U.S. market field data to confirm related incident(s) and trending behavior.

On January 10, 2024, HMC provided Korean domestic market field information and plans to conduct water ingress testing based on evidence of water contamination observed in recent starter solenoid warranty returns. Based on this information, DA recommended to escalate the incident to the Technical Review Committee ("TRC") for further evaluation of U.S. market condition.

On January 18, 2024, HMC notified NASO of replication testing results provided by R&D. According to HMC, the testing confirmed starter solenoid water ingress while driving at various low speeds and levels of water-submerged roadways; increasing risk of moisture contamination within the starter solenoid, which could cause an electrical short over time due to the continuous power supplied to the starter solenoid.

Based on these results, HMC decided to conduct field campaign(s) of affected vehicles in Korea and other foreign markets while NASO continued its investigation into the U.S. market condition. Based on this information, on January 22, 2024, NASO filed a Foreign Recall Report in accordance with 49 C.F.R. Part 579 requirement(s), citing its continued investigation into the appropriate course of action for the U.S. market.

### ❖ [February 2024](#)

**On February 6, 2024, HMA's NASO convened its North America Safety Decision Authority. Although North American markets' analysis concluded with no trend and low rate, NASO decided to conduct a safety recall of affected Hyundai and Genesis vehicles in the U.S. and Canadian markets in an abundance of caution.**

- ❖ **NASO has confirmed twelve (12) unique thermal incidents isolated to the starter assembly in the U.S. from September 29, 2017, through July 9, 2023. There are no crashes, injuries, or fatalities attributable to this condition in the U.S.**