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Ford Motor Company
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February 12, 2024

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 24S07

Certain 2021-2022 Model Year Econoline Vehicles Equipped with Dual Rear Wheels Hydroboost or Hydromax® Power Steering Pressure and Jumper Line Replacement

Ref: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 22S08

Certain 2021-2022 Model Year Econoline Vehicles Equipped with Dual Rear Wheels Hydroboost or Hydromax® Power Steering Pressure Line Inspection

Dated: February 17, 2022

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Econoline	2021	Ohio	May 11, 2019 through December 23, 2020
	2022		August 4, 2020 through June 17, 2021

US population of affected vehicles: 16,515. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the power steering pressure line may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. Mechanical braking and steering will still function. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

NOTE: At the time of this document’s publication, any VIN with recall 22S08 open will be moved into 24S07, and 22S08 will be closed, no longer showing open in OASIS. Additionally, any vehicle with a claim submission in the past 12 months under 22S08, with an inspection result of PASS (power steering lines were not replaced) will also be included in safety recall 24S07.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers in Q2 2024 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

NOTE: For vehicles presented that are exhibiting the concern identified for this Program, and no longer have applicable warranty coverage, contact the SSSC for further direction.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



Stacy L. Balzer