

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V095
FR ID: 210-1734

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized, and towable products are contained in this section–

Forest River has decided that a safety defect exists in certain 2023-2024 Coachmen Concord 321DSF Class C Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is 05/11/2023 through 01/05/2024.

DEFECT/NONCOMPLIANCE:

The lower control arm brackets that are part of the air ride suspension kit, may fracture the welds and fail. This condition may allow the rear axle to rotate upon braking and accelerating. Further, the axle may detach from the vehicle.

EVALUATION OF RISK:

If the lower control arm bracket(s) break, this may lead to rear axle rotation upon acceleration or braking. This condition may also allow the rear axle to detach from the vehicle. These conditions may lead to loss of vehicle control and may lead to a crash.

SERVICE PROCEDURE:

PRIOR TO ANY WORK – CONTACT:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

F007-01424

DEALER REPAIR CODE(S):

PRIOR AUTHORIZATION REQUIRED

UNITED STATES	SERVICE CAMPAIGN	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V094	001069	RC-005-01-00-004488	PERFORM REMEDY	3.0 HRS.

The Recall shall be considered the utmost priority to remedy the 2023-2024 Coachmen Concord 321DSF Class C Motorhome in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2024 Coachmen Concord 321DSF Class C Motorhome listed under this Recall.

If your dealership has already performed the remedy to 2023-2024 Coachmen Concord 321DSF Class C Motorhome your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the

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remedy needs to be performed on an out of warranty 2023-2024 Coachmen Concord 321DSF Class C Motorhome in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance