Reference Number: GCUS-3-3140

N232430730 - Safety Recall - Incorrect Rear Seat Belt Bezel May Tear Seat Belt

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6788

URGENT - DISTRIBUTE IMMEDIATELY

Date: February 8, 2024

Subject: N232430730 - Safety Recall

Incorrect Rear Seat Belt Bezel May Tear Seat Belt

Models: 2024 Chevrolet Silverado EV

To: All General Motors Dealers

General Motors is releasing Safety Recall N232430730 today. The total number of U.S. vehicles involved is approximately 352. Please see the attached bulletin for details.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in March 2024.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 8, 2024. Please verify a VIN's involvement by checking in IVH. IVH is the best source for individual VIN inquiries. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS