

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2024020001, February 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLC (253 platform)**
Model Year 2019-2022

Inspect Headlamp Adjustment

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19-22 GLC (253 platform) vehicles, the headlamp adjustment might not meet current production specifications. In this case, the headlamps might be adjusted slightly too high and exceed the range specified by FMVSS 108 S.10 by approximately 0.15%. A headlamp adjustment that is outside of specifications may create glare for oncoming traffic, which could increase the risk of a crash. An authorized Mercedes-Benz dealer will inspect the headlamp adjustment on the affected vehicles and correct it, if necessary.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 15,502 vehicles are affected.

Order No. P-RC-2024020001

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Inspect Headlamp Adjustment

Check/Test Procedure

1. Inspect headlamp adjustment (**left and right**).

i For basic data, see **AP82.10-P-8260E**.

- a. If headlamp adjustment is **not** correct: Carry out **Work Procedure**.
- b. If headlamp adjustment is correct: **End measure**.

Work Procedure

1. Correct headlamp adjustment (**left and right**).

i For basic data, see **AP82.10-P-8260E**.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
82 919 07	12-2018*	Inspect headlamp adjustment (left and right)	0.5
	12-2019*	Correct headlamp adjustment (left and right, after inspect)	0.1

* Invoice operation item only once for each workshop order.

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*