

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V066
CANADA RECALL: 2024-063
FR ID# 69-1731

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

This notice is sent to you in accordance with the requirements of Canada’s *Motor Vehicle Safety Act* and in accordance with the requirements of the United States’ *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2023-2024 Salem and Wildwood Fifth Wheel Recreational Vehicles and fail to comply with the requirements of *Federal Motor Vehicle Safety Standard FMVSS 120 - Tire Selection and Rims*. Additionally, this non-compliance fails to meet the requirements of Canadian *Motor Vehicle Safety Regulations (CMVSS) number 120 - Tire Selection and Rims*. This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

The identified VIN referenced in the attached document(s).
The designated Date range of production is 8/8/2023 through 1/16/2024.

WHAT IS THE NONCOMPLIANCE?

The incorrect tire size is listed on the Federal Placard.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

A user may mistake the listed tire with that of a lower rated capacity tire. If this happens, this may lead to a crash.

SERVICE PROCEDURE:

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels.

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

The Federal Placards are included with this notification.

DEALER REPAIR CODES: Dealer Connect

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V066	2024-063	RC-002-01-00-004486	PERFORM REMEDY	.10 HRS

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HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 534-3167

The Recall shall be considered the utmost priority to remedy the 2023-2024 Salem and Wildwood Fifth Wheel in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2024 Salem and Wildwood Fifth Wheel listed under this Recall.

If your dealership has already performed the remedy to 2023-2024 Salem and Wildwood Fifth Wheel, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2023-2024 Salem and Wildwood Fifth Wheel in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance