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Sent on	02	06	2024	Expires on	03	24	2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure						

DATE: February 6, 2024

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure

On February 1, 2024, Acura notified NHTSA of a **stop sale** and **safety recall** for certain model year 2020 and 2022 MDX, 2020-2022 RDX, and 2020-2021 TLX vehicles that may have damage to the seat weight sensor in the front passenger seat. Damaged seat weight sensors may cause improper deployment of the front passenger airbags during a crash, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a client may subject your dealership to claims or lawsuits.

BACKGROUND

During the manufacturing process, seat weight sensors may not have been built to proper specifications. Improperly built sensors could lead to cracking and/or a short circuit of the sensor resulting in the illumination of the SRS warning light and the passenger airbag indicator remaining OFF.

REPAIR

Replacement of seat frame or seat rail assemblies with non-defective seat weight sensors.

PARTS

Part availability is currently limited, we are actively working to increase production outputs. More information concerning parts availability will be shared as it becomes available.

TOOLS

There are no special tools required for this recall.

SERVICE BULLETINS

A stop sale only placeholder Service Bulletin 24-021, *Safety Recall: 2020–22 Multi-Model Seat Weight Sensor Stop Sale* has posted to the Service Information System (SIS) as of February 6, 2024. A revised bulletin including repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

CLIENT NOTIFICATION

Acura expects to begin initial client notification in mid-March 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.