INTERACTIVE NETWORK

Next Unread Message

View Message

Sent on	02	06	2024	Expires on	03	24	2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure						

DATE: February 6, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

- FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls
- Re: Stop Sale/Safety Recall: 2020-22M Multi-Model Seat Weight Sensor Failure

On February 1, 2024, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2020-2022 Accord, 2020-2021 Accord Hybrid, 2020-2022 Civic, 2021 Civic Type R, 2020-2021 CR-V, 2020-2021 CR-V Hybrid, 2020 Fit, 2020-2022 HR-V, 2021 Insight, 2020-2022 Odyssey, 2020-2021 Pilot, 2020-2021 Passport, and 2020-2021 Ridgeline vehicles that may have damage to the seat weight sensor in the front passenger seat. Damaged seat weight sensors may cause improper deployment of the front passenger airbags during a crash, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

BACKGROUND

During the manufacturing process, seat weight sensors may not have been built to proper specifications. Improperly built sensors could lead to cracking and/or a short circuit of the sensor resulting in the illumination of the SRS warning light and the passenger airbag indicator remaining OFF.

REPAIR

Replacement of seat frame or seat rail assemblies with non-defective seat weight sensors.

PARTS

Part availability is currently limited, we are actively working to increase production outputs. More information concerning parts availability will be shared as it becomes available.

TOOLS

There are no special tools required for this recall.

SERVICE BULLETINS

A stop sale only placeholder Service Bulletin 24-042, Safety Recall: 2020–22 Multi-Model Seat Weight Sensor Stop Sale has posted to the Service Information System (SIS) as of February 6, 2024. A revised bulletin including repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

CUSTOMER NOTIFICATION

American Honda expects to begin initial customer notification in mid-March 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.