



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
Date: January 24, 2024		Source: Aftersales			Replaces: A 01 2024 02	
Bulletin #: A 01 2024 03		Name:			Supersedes: n/a	
		Title:			Group: n/a	
		Phone #:				
		Email:				

Aftersales Bulletin

A 01 2024 03 – 00 61 30 08 00 - Spectre RR25 – Recall 24V-039 - Front HEAT Potential Equalization Cable Check

USA - TECHNICAL CAMPAIGN (SAFETY RECALL 24V-039) – Complete as soon as possible, using all available means to recall the vehicle for correction.

PLEASE DO NOT SELL, LEASE OR DELIVER ANY VEHICLE COVERED BY THIS NOTIFICATION UNTIL THE DELIVERY STOP REPAIR HAS BEEN PERFORMED. THIS MEANS THAT DEALERS MAY NOT DELIVER NEW MOTOR VEHICLES TO A CONSUMER UNTIL IT IS FIXED OR USE/SELL REPLACEMENT EQUIPMENT/PARTS SUBJECT TO A DELIVERY STOP.

ALSO, YOU SHOULD NOT SELL, LEASE OR DELIVER ANY PROVENANCE (CPO) OR USED VEHICLES SUBJECT TO A DELIVERY STOP UNTIL THE REPAIR IS COMPLETED.

This bulletin A 01 2024 03 replaces bulletin A 01 2024 02 dated January 11th, 2024.

Affected Vehicles

This Technical Campaign Safety Recall affects Rolls-Royce Spectre (RR25) vehicles built between October 24, 2023, and December 11, 2023.

Situation

The affected Rolls-Royce Spectre (RR25) vehicles identified may have an issue concerning the Front HEAT Potential Equalization cable, which may not be fully secured due to excess glue on the connector.

Vehicles that have been identified within this Safety Recall will need to have the Front HEAT Potential Equalization cable connection checked and any excessive glue removed, and the cable reconnected.

Information

A technical campaign has been launched to ensure that all vehicles have the check/repair completed. Dealer personnel should use Integrated Service Processes Application (ISPA), S-Gate “Campaigns for

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Vehicle” to check whether a vehicle requires this technical campaign or via Aftersales Information Research (AIR). Please see bulletin “A 10 2016 03 - Recall / Technical Campaign Check” for details.

Procedure

 Work must be completed by Rolls-Royce Motor Cars Level 2 High Voltage Technician or higher.

1. Please note the following Repair in maintenance instructions when working on Potential Equalization cable, available in ISTA or AIR:
 - Notes on earth bonding screw connections: REH-HIN-P-6125-1 - V.11
 - Form for equipotential bonding screw connections: REH-HIN-P-0001-1 - V.3

And Service solutions:

- HV Qualification and TSARA Authorization: RRMV_V1 SEL-SEL-P-00-20000910599561-01
- RR25 Service Disconnect Information: RRMV_V1 SEL-SEL-P-61-20000896818731-01

2. Once Service disconnect is carried out, and CCM Check Control Message “High Voltage System Deactivated” is displayed, allow vehicle to sleep and then disconnect 12V batteries.

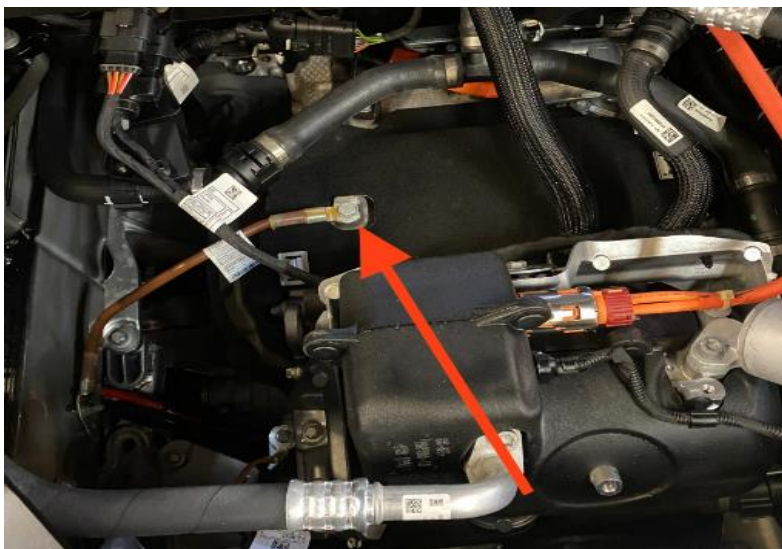
Note: If the CCM is not displayed, submit a regular TSARA case for technical support.

3. Remove design cover.



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4. Identify Potential Equalization cable on front HEAT.

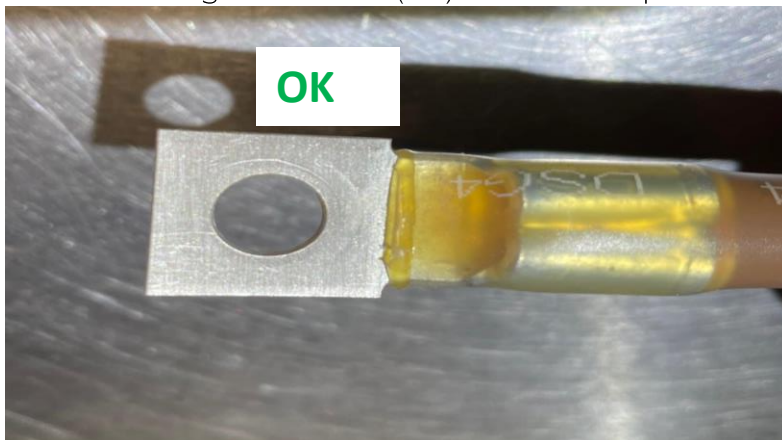


5. Remove bolt to release the cable.

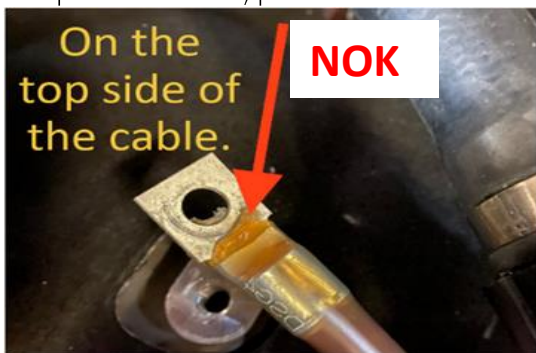


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6. Check for excessive glue on **both** sides of the cable connector pictured below. If no excessive glue is noticed (OK) – move to step 10.



7. If NOK, there is excessive glue either on one side or both sides of the eyelet as shown in the pictures below, proceed to the next step.

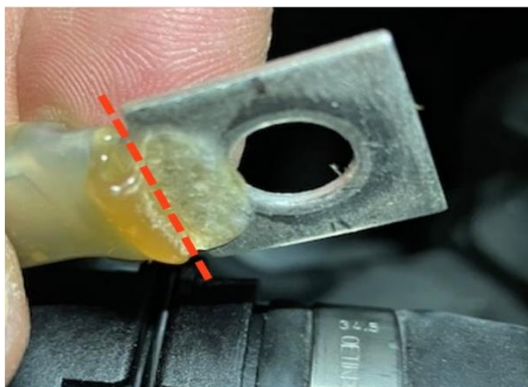


8. Recommendation is to remove the complete cable from the vehicle by undoing the bolt securing the cable to the chassis rail pictured below.



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9. **Caution:** Carefully remove excess glue on **both** sides of the eyelet to up to the red line pictured below using a sharp blade. Ensure mating surfaces are clean and free from contamination.



10. Reinstall the cable and tighten the bolt to torque specifications.



11. Complete the Potential Equalization 4 eyes check document:
 - Form for equipotential bonding screw connections: REH-HIN-P-0001-1 - V.3 (also on page 8 of this bulletin).
12. Re-fit design cover and Re-Energize High Voltage System.
13. Completed 'Form for equipotential bonding screw connections' (page 7) must be retained and enclosed with the vehicle documentation / repair order.

Parts Information

No parts required.

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Warranty Information

Claims are subject to current Warranty terms.

Defect Code 00 61 30 08 00

Labor Code	Description	Labor	Notes
61 99 000	Front HEAT PE Cable Connector Re-work	6 FRU	Open Time

Important! When submitting a warranty claim, if the ‘repair date’ field in CAESAR is not filled in, it will default to the claim entry date. Therefore, it is important you add/manually enter the correct ‘repair date’ in the “repair date field” that corresponds to the last time stamp on your repair order for this repair. Submission of incorrect repair dates will lead to delays with claim processing.

Please Note! If you are submitting a claim for a repair that was done only when the initial Delivery Stop (DS) was in place, the claim will fail to submit as the repair date is before the release of this latest defect code. Therefore, for DS claims only, please enter 19th January 2024 in the “repair date field” as the repair date, but also enter the actual DS repair date in the repair comments section. All other repairs completed after this date can be submitted as normal.

Contact

If you have further questions, please contact your Regional Aftersales Manager (RAM).

Form for equipotential bonding screw connection

⚠ DANGER

Equipotential bonding in high-voltage system.
Danger to life if the equipotential bonding screw connection is not correct!

- Observe the safety requirements for the equipotential bonding screw connection.
- Clean contact surfaces and have them checked by a second person.
- Tighten the screws/nuts for equipotential bonding to torque; have a second person check the torque.
- Correct execution of these tasks must be documented in the vehicle records by both persons.

This form must be completed in full and enclosed with the vehicle records!

Vehicle identification number	Order number	Order date	Kilometre reading

Screw application	Torque	Mechanic	Signature	Tester	Signature

By signing, the mechanic and tester assume liability for the correctness of the screw connection!