

IMPORTANT SAFETY RECALL

STOP RETAIL SALES and DELIVERY

Suzuki Motor Corporation has determined that a safety defect exists in certain 2024 Hayabusa (GSX1300RRM4) & Hayabusa 25th Anniversary Edition (GSX1300RRZM4) models:

Model	SPEC	V.I.N. Range
GSX1300RRM4	E03	JS1EJ11B#R7100201 - JS1EJ11B#R7101144
& GSX1300RRZM4	E33	JS1EJ11D#R7100027 - JS1EJ11D#R7100246

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation (SMC) is initiating a safety recall campaign to tighten the brake pipe flare nuts on the motorcycle's ABS unit to the proper torque. Do not sell or deliver any new or used, affected Hayabusa motorcycle until the ABS Hydraulic Unit Flare Nut Tightening Recall service has been completed.

Service Bulletin & Safety Recall Repair:

Information about performing the ABS Hydraulic Unit Flare Nut Tightening Recall service will be provided in a Service Bulletin coming on or after the week of January 29, 2024.

Parts Availability & Ordering:

Parts are not required to perform the recall service. Suzuki Motor USA, LLC (SMO) may provide additional information regarding potentially related parts availability and ordering in the Service Bulletin mentioned above.

Customer Notification Letters:

SMO expects to notify retail customers of this safety recall on or after the week of January 29, 2024.

How to Verify if a Hayabusa requires the Recall Service:

This recall only affects certain 2024 (M4) Hayabusa models. Use the Vehicle History function of Suzuki CONNECT to determine if a particular Hayabusa requires the ABS Hydraulic Unit Flare Nut Tightening Recall service. If so, perform the recall service, and submit a warranty request as described in the bulletin.

Consequences of Non-Compliance:

ALL NEW SUZUKI VEHICLES IN DEALER INVENTORY THAT ARE SUBJECT TO A RECALL OR CUSTOMER SATISFACTION CAMPAIGN INITIATED BY SMO MUST BE REPAIRED BEFORE THESE VEHICLES ARE SOLD OR DELIVERED BY THE DEALER TO THE RETAIL CUSTOMER. FAILURE TO DO SO IS A VIOLATION OF FEDERAL LAW, THE SUZUKI POWERSPORTS DEALER SALES AND SERVICE AGREEMENT (THE "DEALER AGREEMENT"), AND SMO'S SALES POLICY REGARDING FACTORY SAFETY RECALL OR SAFETY MODIFICATION PROGRAMS (THE "POLICY"). A COPY OF THE POLICY IS AVAILABLE ON SUZUKI CONNECT FOR YOUR REFERENCE.

Consequences of Non-Compliance (continued):

FURTHER, FAILURE TO COMPLY WITH THE INSTRUCTIONS OF SMO REGARDING COMPLIANCE WITH RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS, AND/OR FAILURE TO MAKE A GOOD FAITH EFFORT TO COMPLY WITH THE FEDERAL CLEAN AIR ACT, THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT, THE CONSUMER PRODUCT SAFETY ACT, OR ANY OTHER LAWS, ORDERS, RULES, OR REGULATIONS REGARDING RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS CONSTITUTES A BREACH OF THE DEALER AGREEMENT AND IS A VIOLATION OF SMO POLICY REFERENCED ABOVE. A DEALER MAY BE HELD RESPONSIBLE FOR ANY PRODUCT DAMAGE AND/OR PERSONAL INJURIES RESULTING FROM SUCH FAILURE.

For more information on your dealership's responsibilities and consequences of non-compliance, please review [Sales Bulletin 21-054](#).

If you need any additional information, please contact the Suzuki TECH-LINE (at 714-996-7480) or your Technical Service and Parts Manager (TSPM). We apologize for this inconvenience and will do everything possible to resolve this situation as quickly as possible.

Thank you for your continued support and understanding.



Chris Coons
Senior Manager, Motorcycle Sales Planning and Administration