105 Second Street NW
Red Bay, Alabama 35582
tiffinmotorhomes.com

Phone: 256-356-8661
Fax: 256-356-8219
info@tiffinmotorhomes.com

TIFFIN
MOTORHOMES

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 24V-036
Transport Canada Recall # 2024-024
Tiffin Recall # TIF-135

February 5, 2024

Villa Driver's Seat Pedestal Weld

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022 Allegro Bus motorhomes, 2022 Phaeton motorhomes, 2022 Allegro RED 360 motorhomes, and 2022 Zephyr motorhomes built between January 3, 2022, and April 28, 2022.**

On certain motorhomes the driver's seat pedestal may not be completely welded. If the driver's seat pedestal is not completely welded, this could cause the seat to break which could result in injury to the driver and an increased risk of a crash.

Tiffin Motorhomes will have the driver's seat pedestal weld checked and if a missing weld is found, the pedestal on the driver's seat will be replaced.

Please arrange to take your motorhome to a ***reputable service center OR dealer of your choice*** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at https://tiffinmotorhomes.com/service-center-locations. Most motorhomes will need 5 minutes to inspect, but if the pedestal needs to be replaced, the replacement will take 1 hour. This work will be completed at no charge to you, the owner.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

Owners may visually check the weld of the driver's seat to see if it is present or missing. A picture of a completely welded seat pedestal is below. If the pedestal of your driver's seat is welded, a picture can be emailed to Tiffin Motorhomes so that the recall can be cleared from the motorhome.   Please email the picture to recalls@tiffinmotorhomes.com along with the last 8 digits of your motorhome.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner.   You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department