

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-036

Transport Canada Recall # 2024-024

Tiffin Recall # TIF-135

February 5, 2024

Villa Driver's Seat Pedestal Weld

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022 Allegro Bus motorhomes, 2022 Phaeton motorhomes, 2022 Allegro RED 360 motorhomes, and 2022 Zephyr motorhomes built between January 3, 2022, and April 28, 2022.**

On certain motorhomes the driver's seat pedestal may not be completely welded. If the driver's seat pedestal is not completely welded, this could cause the seat to break which could result in injury to the driver and an increased risk of a crash.

Tiffin Motorhomes will have the driver's seat pedestal weld checked and if a missing weld is found, the pedestal on the driver's seat will be replaced.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Villa International and Tiffin Motorhomes are allowing 0.10 hours for this inspection. If a pedestal with a missing weld is found, the time allowed for the replacement is 1 hour. This recall repair will be completed at no charge to the owner of the motorhome.

To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Compliance Department