

Part 573 Safety Recall Report

24V-036

Manufacturer Name : Tiffin Motorhomes, Inc.**Submission Date :** JAN 23, 2024**NHTSA Recall No. :** 24V-036**Manufacturer Recall No. :** TIF-135**Manufacturer Information :****Population :**

Manufacturer Name : Tiffin Motorhomes, Inc.

Number of potentially involved : 507

Address : 105 2nd Street NW

Estimated percentage with defect : 6 %

PO Box 596 Red Bay AL 35582

Company phone : 999

Vehicle Information :

Vehicle 1 : 2022-2022 TIFFIN ALLEGRO BUS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was determined based on part numbers and dates shipped from purchase orders received from Villa International. The products involved in the recall may contain a seat pedestal that is not properly welded. Villa International's recall number is 24E-002. The total number of units involved is 523, 507 of which are located in the United States.

Production Dates : JAN 03, 2022 - APR 28, 2022

VIN Range 1 : Begin : 5VBBA67A5NA122529 End : 5VBBAK7A5NA122717 ☒ Not sequential

Vehicle 2 : 2022-2022 TIFFIN PHAETON

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was determined based on part numbers and dates shipped from purchase orders received from Villa International. The products involved in the recall may contain a seat pedestal that is not properly welded. Villa International's recall number is 24E-002. The total number of units involved is 523, 507 of which are located in the United States.

Production Dates : JAN 03, 2022 - APR 28, 2022

VIN Range 1 : Begin : 4UZACGFE5NCUA9938 End : 4UZACGFE3NCUB7911 ☒ Not sequential

Vehicle 3 : 2022-2022 TIFFIN ALLEGRO RED 360

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was determined based on part numbers and dates shipped from purchase orders received from Villa International. The products involved in the recall may contain a seat pedestal that is not properly welded. Villa International's recall number is 24E-002. The total number of units involved is 523, 507 of which are located in the United States.

Production Dates : JAN 03, 2022 - APR 28, 2022

VIN Range 1 : Begin : 4UZACGFC3NCUB7907 **End :** 4UZACGFC9NCNX7262 ☒ Not sequential

Vehicle 4 : 2022-2022 TIFFIN ZEPHYR

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was determined based on part numbers and dates shipped from purchase orders received from Villa International. The products involved in the recall may contain a seat pedestal that is not properly welded. Villa International's recall number is 24E-002. The total number of units involved is 523, 507 of which are located in the United States.

Production Dates : JAN 03, 2022 - APR 28, 2022

VIN Range 1 : Begin : 5VBZA89A1NA122454 **End :** 5VBZA89AXNA122713 ☒ Not sequential

Description of Defect :

Description of the Defect : The pedestal of the driver's seat is not properly welded to the mounting plate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A seat pedestal that is not properly welded to the mounting plate may break and cause the driver to fall, which could cause a crash or personal injury.

Description of the Cause : Tiffin Motorhomes was notified by Villa International that the weld on certain driver's side seat pedestals were only tacked and not completed. Villa International provided a list of purchase orders and dates the suspect seat pedestals were shipped.

Identification of Any Warning that can Occur : No warning, but an owner can look at the driver's seat pedestal to see if it is welded correctly or not.

Involved Components :

Component Name 1 : DS SEAT AND PEDESTAL

Component Description : SEAT DR BUS MEM FOAM SILKWRM W LUMBAR

Component Part Number : 5087952

Component Name 2 : DS SEAT AND PEDESTAL

Component Description : SEAT DR BUS MEM FOAM GRE OWL LUMBAR

Component Part Number : 5087954

Component Name 3 : DS SEAT AND PEDESTAL

Component Description : SEAT DR PWR W ADJ ARM BELGIUM

Component Part Number : 5090505

Component Name 4 : DS SEAT AND PEDESTAL

Component Description : SEAT DR PWR W ADJ ARM COCOON

Component Part Number : 5090512

Component Name 5 : DS SEAT AND PEDESTAL

Component Description : SEAT DS W/EMB TOTT UDON/SAND CASTLE

Component Part Number : 5096815

Component Name 6 : DS SEAT AND PEDESTAL

Component Description : SEAT DS LTHR BELT STUCO BELG VILL

Component Part Number : 5107638

Component Name 7 : DS SEAT AND PEDESTAL

Component Description : SEAT DS LTHR BELT STUCO COCN VILL

Component Part Number : 5107640

Component Name 8 : DS SEAT AND PEDESTAL

Component Description : SEAT DS LTHR BELT METRIX TRAL

Component Part Number : 5130468

Component Name 9 : DS SEAT AND PEDESTAL

Component Description : SEAT DS BUS W/ LUMBAR ELEC RECLINE SWOL

Component Part Number : 5130862

Component Name 10 : DS SEAT AND PEDESTAL

Component Description : SEAT DS BUS W/LUMBER ELEC RECLINE GOWL

Component Part Number : 5130865

Supplier Identification :

Component Manufacturer

Name : Villa International

Address : 13760 Midway St
Cerritos California 90703

Country : United States

Chronology :

01/12/2024 Email from Villa International received after work hours notifying Tiffin Motorhomes about a safety recall they issued involving certain seat pedestals that come already installed on the driver's seat were not welded correctly.

01/15/2024 - 01/19/2024 Tiffin Motorhomes was closed due to inclement weather.

01/22/2024 - 01/23/2024 Based on the information from Villa International the scope of motorhomes involved in the recall was determined.

Description of Remedy :

Description of Remedy Program :	All motorhomes involved in this recall will have the driver's seat pedestal inspected and if the weld is not correct, the pedestal will be replaced by Villa with a new pedestal. This inspection and replacement if needed will be at no charge to the owner of the motorhome. Any owners that have paid for repairs due to this issue can send that information to Tiffin Motorhomes for reimbursement.
How Remedy Component Differs from Recalled Component :	The remedy component will have a complete full weld around the pedestal. The recalled component only has a few spot welds.
Identify How/When Recall Condition was Corrected in Production :	Villa International has corrected this problem in production by inspecting and documenting after the welding of the pedestal is completed, prior to and after powder coating and at final seat assembly.

Recall Schedule :

Description of Recall Schedule :	Tiffin Motorhomes will mail a letter explaining the issue to all dealers and owners of units involved in the recall. Notifications will be mailed no later than March 22, 2024.
Planned Dealer Notification Date :	MAR 22, 2024 - MAR 22, 2024
Planned Owner Notification Date :	MAR 22, 2024 - MAR 22, 2024

* NR - Not Reported