



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 25, 2024

Ms. Elizabeth M. Jolin
Nova Bus (US) Inc.
7821 Spencer Brook Dr
SUMMERFIELD, NC 27358

NEF-107HG
24V-033

Subject: Door Windows Incorrectly Labeled/FMVSS 205

Dear Ms. Jolin:

This letter serves to acknowledge Nova Bus (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NOVA BUS/LFS/2017-2018
NOVA BUS/LFS ARTIC/2017-2018

Mfr's Report Date: January 19, 2024

NHTSA Campaign Number: 24V-033

Components:

STRUCTURE:BODY:DOOR
VISIBILITY

Potential Number of Units Affected: 159

Problem Description:

Nova Bus (US) Inc. (Nova Bus) is recalling certain 2017-2018 LFS and LFS Artic buses. The driver's door windows may have been built with the incorrect prime glazing manufacturer DOT code mark. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 205, "Glazing Materials."

Consequence:

An incorrect DOT code mark may result in the window being replaced with an incorrect type of glass, reducing visibility and increasing the risk of a crash.

Remedy:

Nova Bus will inspect the windows and either replace the windows or remove the incorrect marking, free of charge. Owner notification letters are expected to be mailed March 19, 2024. Owners may contact Nova Bus customer service at 1-800-350-6682. Nova Bus number for this recall is CR5546.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nova Bus (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement