

Part 573 Safety Recall Report

24V-030

Manufacturer Name : Forest River, Inc.**Submission Date :** JAN 19, 2024**NHTSA Recall No. :** 24V-030**Manufacturer Recall No. :** 53-1724**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 64

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Shasta Oasis Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by manufacturing records of when the plant switched to a new vendor for their clearance lamps.

2024 SHASTA OASIS SST16BH 6

2024 SHASTA OASIS SST16RE 11

2024 SHASTA OASIS SST29BH 20

2024 SHASTA OASIS SST31OK 2

2024 SHASTA OASIS SST31QB 20

2024 SHASTA OASIS SST32DS 5

Grand Total 64

Production Dates : NOV 30, 2023 - JAN 10, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The side marker lamps do not meet F/CMVSS 108 Requirements.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. Additionally, the side marker lamps do not meet F/CMVSS 108.

Description of the Cause : The side marker lamps do not meet F/CMVSS 108 Reflective Requirements.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Amber Marker Lamp

Component Description : Amber Marker Lamp

Component Part Number : RV-111-04X50-RC

Component Name 2 : Red Marker Lamp

Component Description : Red Marker Lamp

Component Part Number : RV113-07X85-RC-RE-03X30

Supplier Identification :

Component Manufacturer

Name : RLUX RV, LLC

Address : 1120 North Main Street
Elkhart Indiana 46514

Country : United States

Chronology :

On January 11, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified that during a routine Corporate Standards Audit, earlier in the day, of the manufacturing plant, the red and amber clearance lamps were discovered to not have the listing of "A" or "A2" which indicate "Reflector" or "Wide Angle Reflector" inscribed onto the lens. OCC opened a research item. The vendor was contacted and asked to if the lamps meet the reflectivity requirements.

On January 15, 2024, OCC contact the supplier via phone and email to check on the status of the research originally communicated with on January 11, 2024. The vendor indicated they were working actively work on the research.

On January 16, 2024, OCC was notified by the supplier via phone that they would be have testing completed to ensure the lamps meet FMVSS 108, and are as such for Clearance Lamp (P2) and Reflector (A/A2). OCC only received a letter indicating the lamps meet Clearance Lamp (P2).

On January 19, 2024, The Corporate Recall Committee voted to recall. A Stop Sale Notice will be issued immediately.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy to replace the marker lamps with marker lamps that meet F/CMVSS 108 requirements.

What is the Forest River Customer Service Phone Number? (574) 821-1311

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Shasta
Forest River, Inc.
Attn: WARRANTY MANAGER
105 14th St.
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Components:
Amber Marker Lamp: RV-111-04X50-RC
Red Marker Lamp: RV113-07X85-RC-RE-03X30

The replacement marker lamps will meet F/CMVSS 108 requirements.

RLUX RV, LLC - (574) 529-4911
1120 North Main Street
Elkhart, IN, 46514

Identify How/When Recall Condition was Corrected in Production : The week of January 19, 2024, the manufacturing plant changed to clearance lamps that meet F/CMVSS 108 requirements, from a different supplier.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 28, 2024 - FEB 28, 2024

Planned Owner Notification Date : FEB 28, 2024 - FEB 28, 2024

* NR - Not Reported