

# Part 573 Safety Recall Report

# 24V-018

**Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** JAN 17, 2024**NHTSA Recall No. :** 24V-018**Manufacturer Recall No. :** TBD**Manufacturer Information :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

**Population :**

Number of potentially involved : 6

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Heartland Corterra

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The Federal certification tire placard does not have the correct tire size listed.

Production Dates : NOV 13, 2023 - DEC 11, 2023

VIN Range 1 : Begin : 5SFDG3525RE532852 End : 5SFDG3527RE532898  Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Tire placards do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 120, Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the correct tire for replacement if the need arose. This could lead to the incorrect tire and or rim being substituted. This could lead to an increased chance of towing issues and a crash or personal injury.

Description of the Cause : The tire placards were printed without tire information on the placard.

Identification of Any Warning that can Occur : NA

## Involved Components :

Component Name 1 : Federal Certification Labels

Component Description : Federal VIN tag and Tire Placard

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

1-10-24 - Engineering noted a discrepancy of tire sizes during an audit of our fed tags. 1-12-24- ran reports and researched scope. 1-12-24- found 7 units with incorrect tire size or no information printed on the tire placard. 1/15/24 - sent to the safety committee.

## Description of Remedy :

Description of Remedy Program : The manufacturer will send out replacement certification labels. This will be corrected at no expense to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The correct tire size listed will be corrected on the new tire placard.

Identify How/When Recall Condition was Corrected in Production : We corrected the tire sizing in the system so the VIN tags and tire placard will print properly.

**Recall Schedule :**

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : MAR 15, 2024 - MAR 15, 2024

Planned Owner Notification Date : MAR 15, 2024 - MAR 15, 2024

\* NR - Not Reported