



A Tradition of Quality. Since 1905

January 15, 2024

IMPORTANT SAFETY RECALL – Recall Number: 24V-007

Affected Chassis: [REDACTED]

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2024 Metro Star emergency response chassis cabs.

What is the concern?

A defect in the inversion valve may cause the park brake engagement to be intermittently delayed. As such, these vehicles may fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, “Air Brake Systems.”

If this condition exists, the park brake may not be applied within 3 seconds, resulting in inadvertent vehicle movement and increasing the risk of a crash or injury.

Corrective Action

The affected vehicles will have the inversion valve replaced with a certified inversion valve. The vehicle listed on this letter will need to be inspected following Spartan’s Recall Service bulletin RSB23-330-001.

What should you do?

Contact your dealer to arrange a service date to complete the work necessary for this repair.

If you have any questions or concerns, please contact:

Spartan Warranty – P: 800-867-6478





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Marion Body Works – Fire & Emergency Warranty – P: 715-754-5261

Listed on this document, you will find the chassis cabs Marion has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, your safety is our first concern.

Sincerely,

Rachel Heineman
Director of Quality & Operational Excellence

