

Reference Number: GCUS-3-3139

N232432520 - Safety Recall - Improper Air Bag Deployment

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6787

URGENT - DISTRIBUTE IMMEDIATELY

Date: February 8, 2024

Subject: N232432520 - Safety Recall

Improper Air Bag Deployment

Models: 2011 – 2012 Chevrolet Silverado 1500

2011 – 2012 Chevrolet Suburban

2011 – 2012 Chevrolet Tahoe

To: All General Motors Dealers

General Motors is releasing Safety Recall N232432520 today. The total number of U.S. vehicles involved is approximately 6. Please see the attached bulletin for details.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 8, 2024. Please verify a VIN's involvement by checking in IVH. IVH is the best source for individual VIN inquiries. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS