



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 5, 2024

Mr. Kevin McCaig
Ineos Automotive Americas, LLC
2020 Progress CT STE 100-112
Raleigh, NC 27608

NEF-107DC
23V-903

Subject: Non-Locking Steering Rod Ball Joint Nuts Installed

Dear Mr. McCaig:

This letter serves to acknowledge Ineos Automotive Americas, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
INEOS/GRENADIER/2023-2024

Mfr's Report Date: December 29, 2023

NHTSA Campaign Number: 23V-903

Components:
STEERING:CRITICAL FASTENERS

Potential Number of Units Affected: 61

Problem Description:

Ineos Automotive Americas, LLC (Ineos) is recalling certain 2023-2024 Grenadier vehicles. Non-locking nuts may have been mistakenly installed on the steering rod ball joint.

Consequence:

Loose or missing nuts can result in the steering rod ball joint disconnecting from the steering knuckle, causing a loss of steering and increasing the risk of a crash.

Remedy:

Dealers will install locking steering rod ball joint nuts, free of charge. Owner notification letters are expected to be mailed January 26, 2024. Owners may contact Ineos customer service at 1-919-296-3626.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ineos Automotive Americas, LLC's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement