

Part 573 Safety Recall Report

23V-902

Manufacturer Name : Crane Carrier Company**Submission Date :** DEC 27, 2023**NHTSA Recall No. :** 23V-902**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Crane Carrier Company**Address :** 1951 Reiser Ave. SE
New Philadelphia OH 44663**Company phone :** 3303086700**Population :****Number of potentially involved :** 1,327**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2023-2024 Battle Motors LET2**Vehicle Type :** LOW VOLUME VEHICLES**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** All On-Highway chassis produced by Battle Motors between the production dates.
There are currently 1,327 units included.**Production Dates :** DEC 31, 2022 - DEC 26, 2023**VIN Range 1 : Begin :** 1CYABDAC9R1003421 **End :** 1CYAUZZYXR1002544 ☐ Not sequential**Description of Defect :****Description of the Defect :** The drag link connecting the steering gear to the roadside steering knuckle may become deformed or, in rare cases, suffer a catastrophic failure.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** If the drag link suffers a catastrophic failure, the operator cannot steer the vehicle.**Description of the Cause :** Battle Motors had a failed quality control process, which led to the purchasing of an unapproved component.**Identification of Any Warning that can Occur :** The operator will notice a significant reduction in the steering turn radius prior to a catastrophic failure.**Involved Components :**

Component Name 1 : Drag Link

Component Description : Steering linkage between the steering gear and the roadside steering knuckle.

Component Part Number : 076C-0122

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On December 19, 2023, Battle Motors received a complaint regarding a defective drag link. An investigation of our warranty data and customer complaint data was reviewed upon request and determined to display a higher-than-normal failure rate. On December 21, 2023, a review conducted by Battle Motors Engineering team found an uncontrolled document approving the purchase of the unapproved component. A search of the purchase history was completed on December 22, 2023, and all units produced during this period were determined to be potentially at risk.

Description of Remedy :

Description of Remedy Program : Battle Motors will notify end-users and our dealer network of the defect. Dealers will be responsible for the purchase of the approved drag link from Battle Motors, and the installation of the component on all vehicles involved within the recall notification. The repair and component cost will be reimbursed via warranty claim per our standard warranty process and applicable federal and state laws.

How Remedy Component Differs from Recalled Component : The approved draglink will be noticeably heavier in weight.

Identify How/When Recall Condition was Corrected in Production : All shipments were stopped as of December 21, 2023. New drag links have been ordered and will be installed prior to the shipment of all units, and future builds.

Recall Schedule :

Description of Recall Schedule : Work instructions and dealer notifications will be produced and sent out

within 30 days of this report outlining the defect and remedy. Within 10 days of the dealer notification being sent, owner notifications will be sent informing them of the defect with instructions to contact their local dealer for remedy.

Planned Dealer Notification Date : JAN 26, 2024 - FEB 02, 2024

Planned Owner Notification Date : FEB 09, 2024 - FEB 16, 2024

* NR - Not Reported