

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0457, Bendix (Sheppard Steering Gear Recall)
Recall Number: SRA-M457
Date: December 27, 2023
Applicable Markets: U.S. Canada Export

Description

On certain vehicles, the steering gear was assembled with fewer than the required number of recirculating balls which can lead to a fracture in the steering gear worm-shaft. A steering gear with fewer than the required number of recirculating balls may bind when loads are applied. In some cases, the balls may align on the same side of the gear's worm-shaft and concentrated loads may cause the gear's internal parts to fracture resulting in a possible loss of vehicle steering. Loss of steering increases the risk of a crash.

Vehicles will be inspected for suspect steering gear serial numbers and those suspect gears will be replaced with remedy gears.

Model and Model Years Affected

- Certain 2024 Mack Anthem, Pinnacle and TerraPro vehicles manufactured March 16, 2023 through December 21, 2023.

Vehicle Quantities

- 305 vehicles (283 US, 21 Canada and 1 Mexico)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal December 27, 2023.
- Owner notification letters will be released on or before February 23, 2024.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.