



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-15
Date: December 22, 2023
Valid to: N/A
Action Required? Yes No

From: Corey Martin, Product Regulation Specialist
Subject: Safety Recall RVXX2315, Hendrickson Aux Lift Axle

Description of Defect:

Vehicles may be equipped with Hendrickson Composilite EXS20 and SC 20 steerable auxiliary lift axle suspension assemblies with bearing journals not fully seated to the backbones of the left and right-side steering knuckle assembly in order for the wheel end hub assemblies to be properly installed. This can result in foreign object debris on the roadway, increasing the risk of a crash and/or injury.

There have been no field reports, warranty claims or customer complaints associated with this issue.

Vehicles will be inspected to identify suspect Hendrickson Composilite EXS20 and SC 20 steerable auxiliary lift axle suspension assemblies, those which are suspect will be repaired following Hendrickson's Instructions.

Models/ Model Years Affected:

Certain 2024 VN and VHD model vehicles manufactured from October 09, 2023 through October 10, 2023.

Vehicle Quantities:

2 vehicles (1 US, 1 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal on December 22, 2023.
- Owner notification letters will be released on or before February 08, 2024.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.