

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 23V-xxx: Receiver Audio Module
Date: Friday, December 15, 2023 11:32:48 AM

Publish Date: December 14, 2023
From: Technical Service
Expiration Date: December 28, 2023

DCSnet Message
Urgent



Subject: **BMW Recall 23V-xxx: Receiver Audio Module**

BMW AG has issued a Delivery Stop (effective December 8, 2023) on certain Model Year 2024 BMW vehicles that were produced between June 26, 2023, and December 14, 2023.




As of December 15, 2023, this Delivery Stop has been upgraded to a Non-Compliance Recall.

In rare cases, a communication fault can occur in the CAN bus during vehicle start-up in relation to the Receiver Audio Module (RAM). In the event of a fault, the acoustic pedestrian warning sound is not activated. The "Acoustic Pedestrian Protection Failed" CCM is also not activated. Vehicle occupants will be unable to detect that there is a fault.

The Recall Notice and Q&A have been attached for further information.

Sincerely,
Technical Service

Attachments:

 [B653723 23V-XYZ-FAQ-\(15Dec2023\)\[1702657576366\].pdf](#)
 [B653723 Recall Notice\[1702657576366\].pdf](#)
 [B653723_Rev02\[1702657576366\].pdf](#) [B653723 23V-XYZ-FAQ-\(15Dec2023\)\[1702657576366\].pdf](#)
[B653723 Recall Notice\[1702657576366\].pdf](#)
[B653723_Rev02\[1702657576366\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Update - BMW Recall 23V-xxx: Receiver Audio Module
Date: Friday, December 15, 2023 12:21:18 PM

Publish Date: December 15, 2023
From: Technical Service
Expiration Date: December 29, 2023

DCSnet Message
Urgent



Subject: **Update - BMW Recall 23V-xxx: Receiver Audio Module**

The Remedy is now available for vehicles affected by Recall 23V-xxx: Receiver Audio Module (B65 37 23).

Vehicle Remedy Status currently reflect a Red X if checked in ROSS systems, but the campaign can still be completed and claimed. Remedy Status will update to a Green Check tomorrow.

If vehicles have any other open Campaigns, they must be completed prior to delivery to the customer.

Sincerely,
Technical Service

Attachments:



[653723_Rev02\[1702660515564\].pdf](#) [653723_Rev02\[1702660515564\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All

