

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 27, 2023

Mr. John Kobylarz Safety Compliance Manager Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495

**Subject:** Improperly Bonded Body Panels

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

LAND ROVER/RANGE ROVER/2024 LAND ROVER/RANGE ROVER SPORT/2024

Mfr's Report Date: December 21, 2023

NHTSA Campaign Number: 23V-872

**Components:** 

STRUCTURE:BODY

**Potential Number of Units Affected:** 29

### **Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2024 Land Rover Range Rover and Land Rover Range Rover Sport vehicles. The body panels may not be bonded properly, reducing the structural strength of the vehicle.

# **Consequence:**

Reduced structural strength may not adequately protect passengers, increasing the risk of injury. Additionally, the fuel system may be damaged during a crash, causing a fuel leak and increasing the risk of a fire.

## Remedy:

Dealers will install two rivets and apply sealant, free of charge. Owner notification letters are expected to be mailed February 9, 2024. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N837.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES

23V-872

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jaguar Land Rover North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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Enforcement

