



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 28, 2023

Mr. Ron Tedesco
Recalls Primary
General Motors, LLC
30001 Van Dyke
Warren, MI 48090

NEF-107DM
23V-869

Subject: Door Strikers May Fracture

Dear Mr. Tedesco:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/BLAZER/2024
CHEVROLET/BLAZER EV/2024
CHEVROLET/EQUINOX/2024
GMC/TERRAIN/2024

Mfr's Report Date: December 21, 2023

NHTSA Campaign Number: 23V-869

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 265

Problem Description:

General Motors, LLC (GM) is recalling certain 2024 Chevrolet Blazer, Blazer EV, Equinox, and GMC Terrain vehicles. The door strikers may fracture, resulting in the door opening unexpectedly.

Consequence:

A door opening while the vehicle is being driven can increase the risk of injury or a crash.

Remedy:

Dealers will replace all four door strikers and attaching bolts, free of charge. Owner notification letters are expected to be mailed February 5, 2024. Owners may contact Chevrolet customer service at 1-800-222-1020 and GMC customer service at 1-800-462-8782. GM's number for this recall is N232429911.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement