

Sent on 12 19 2023 Expires on 03 07 2024

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject UPDATE-EXPANSION-Stop Sale/Safety Recall: Multi-Model Fuel Pump Motor

DATE: December 19, 2023  
TO: All Honda Sales, Service, & Parts Managers, and Personnel  
FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls  
Re: **UPDATE-EXPANSION-Stop Sale/Safety Recall: Multi-Model Fuel Pump Motor**

**PARTS AND TOOLS**

[REVISED] No special tools are required. Part availability is currently limited, we are actively working to increase production outputs, more information concerning parts availability will be shared as it becomes available.

**SUMMARY**

On December 18, 2023, American Honda notified NHTSA of its intention to initiate a **stop sale** and **safety recall** for a certain number of 2018-2020 Accord, 2017 Accord Hybrid, 2018-2020 Civic, 2018-2020 Civic Type-R, 2018-2019 Clarity, 2018-2020 CR-V, 2018-2019 Fit, 2018-2020 HR-V, 2019-2020 Insight, 2018-2020 Odyssey, 2019-2020 Passport, 2017-2020 Pilot, and 2018-2020 Ridgeline units. Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. The low density impellers may absorb fuel over time and deform. If an impeller deforms to a point that it creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction Indicator Lamp in the instrument panel. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.