

STOP SALE NOTICE



SERVICE CAMPAIGN: 001052

FR ID: 210-1714

December 15, 2023

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION.

CERTAIN 2023 – 2024 – CONCORD – CNC321DSF

Forest River has decided that a safety defect exists in certain 2023 - 2024 Concord CNC321DSF Class C Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

DEFECT/NONCOMPLIANCE:

The air suspension air line and wiring is installed too close to the vehicle exhaust on the inside of the driver side frame rail.

EVALUATION OF RISK:

If the air line fails, the vehicle may experience a sudden loss of rear suspension. This may lead to loss of vehicle control, which may lead to a crash.

SERVICE PROCEDURE:

The remedy is still under development.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602