



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 27, 2023

Ms. Donna Baker  
Ford Motor Company  
330 Town Center  
Ste. 500  
Dearborn, MI 48126

NEF-107DM  
23V-847

**Subject:** Driver's Air Bag May Become Deactivated/FMVSS 208

Dear Ms. Baker:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-150/2023  
FORD/F-250 SD/2023  
FORD/F-350 SD/2023  
FORD/F-450 SD/2023  
FORD/F-550 SD/2023  
FORD/F-600 SD/2023

**Mfr's Report Date:** December 15, 2023

**NHTSA Campaign Number:** 23V-847

**Components:**

AIR BAGS:FRONTAL:DRIVER CLOCKSPRING/SPIRAL CASSETTE  
STEERING:COLUMN

**Potential Number of Units Affected:** 17,970

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2023 F-150 and Ford SD F250, F350, F450, F550, and F600 vehicles. The steering wheel clock spring may have an insufficient weld, causing a loss of electrical connection to the driver's frontal air bag.

**Consequence:**

A deactivated air bag will not deploy during a crash, increasing the risk of injury.

**Remedy:**

Dealers will inspect and replace the clock spring as necessary, free of charge. Interim owner notifications explaining the safety risk are scheduled to be mailed January 8, 2024. A second notice will be sent once remedy parts become available, anticipated 2nd Quarter 2024. Owners may contact Ford customer service at 1-866-436-7332.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Ford's proposed interim owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

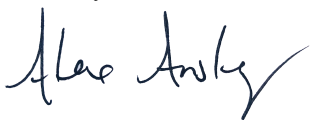
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement