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<b>Sent on</b>	12	14	2023	<b>Expires on</b>	03	01	2024
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 2020-22M CR-V Hybrid 12-Volt Positive Battery Cable
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DATE: December 14, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2020-22M CR-V Hybrid 12-Volt Positive Battery Cable

On December 13, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2020-2022 CR-V Hybrid vehicles due to 12-volt battery cables that may short circuit if the vehicle is involved in a crash under certain circumstances, increasing the risk of a fire or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.

**BACKGROUND**

In a crash to the left front quadrant of the vehicle, the 12-volt battery cable may get damaged, resulting in a short circuit and the risk of a fire under certain circumstances. Honda is adding a 100-amp fuse to the 12-volt positive battery cable.

**REPAIR**

Replace the battery cable harness and apply the required information labels to the owner's manual.

**PARTS**

Parts are currently estimated to be available in early January 2024. We will notify you via iN message when parts become available.

**TOOLS**

There are no special tools needed for this recall.

**SERVICE BULLETIN**

Stop sale only placeholder Service Bulletin 23-086, *Safety Recall: 2020–22 CR-V Hybrid 12-Volt Positive Battery Cable Stop Sale* has posted to the Service Information System (SIS) as of December 14, 2023. A revised bulletin, including repair, parts, and warranty claim information, will be posted to the SIS at a later date.

**CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification by the end of January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.