



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Safety Recall 93U8 / Compact/Portable Charging System Cable (220V/240V)

**This notice is for:** All Dealer Personnel

**Date:** December 19, 2023

**Issue:** If a 220V/240V wall plug becomes overburdened when the compact/portable charging system cable is being used to charge the high-voltage batteries in the vehicle, the home wiring can become overheated. If this happens, overheating of the home infrastructure can eventually cause permanent damage to the house socket and charging cable.

**Precautions** The recall only affects the 220V/240V compact/portable charging cable. The compact/portable charging unit and 110V home charging cable are not affected by this recall.

As a reminder, the vehicle owner's manual contains important information about charging the vehicle. We encourage owners and anyone who drives the vehicle to review the owner's manual to become familiar with this important information.

- Repair:**
- REPAIR AVAILABLE – December 19, 2023 - Remove and destroy the 220V/240V compact/portable charging cable from the Compact/Portable Charging System.
  - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts required.

**Affected Vehicles:**

| Country | Beginning Model Year | Ending Model Year | Vehicle                  | Vehicle Count |
|---------|----------------------|-------------------|--------------------------|---------------|
| USA     | 2021                 | 2021              | A7                       | 3             |
| USA     | 2020                 | 2021              | A8                       | 4             |
| USA     | 2022                 | 2024              | E-TRON GT                | 737           |
| USA     | 2019                 | 2024              | E-TRON QUATTRO           | 3,001         |
| USA     | 2020                 | 2024              | E-TRON SPORTBACK QUATTRO | 1,212         |
| USA     | 2023                 | 2024              | Q4 E-TRON SPORTBACK      | 1,237         |
| USA     | 2022                 | 2024              | Q4 E-TRON SUV            | 3,042         |
| USA     | 2020                 | 2024              | Q5                       | 2,367         |

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

|     |      |      |                             |       |
|-----|------|------|-----------------------------|-------|
| USA | 2022 | 2024 | RS E-TRON GT                | 469   |
| CAN | 2020 | 2020 | A8                          | 1     |
| CAN | 2022 | 2024 | E-TRON GT                   | 77    |
| CAN | 2019 | 2024 | E-TRON QUATTRO              | 504   |
| CAN | 2021 | 2024 | E-TRON SPORTBACK<br>QUATTRO | 263   |
| CAN | 2022 | 2024 | Q4 E-TRON SPORTBACK         | 246   |
| CAN | 2022 | 2024 | Q4 E-TRON SUV               | 1,032 |
| CAN | 2020 | 2024 | Q5                          | 99    |
| CAN | 2022 | 2024 | RS E-TRON GT                | 25    |

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**