



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 21, 2023

Mr. Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107SS
23V-841

Subject: Power Outlet May Cause Charging Cable to Overheat

Dear Mr. Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE E-HYBRID/2019-2024
PORSCHE/CAYENNE TURBO E-HYBRID/2024
PORSCHE/CAYENNE TURBO S E-HYBRID/2020-2023
PORSCHE/PANAMERA 4 E-HYBRID/2021-2023
PORSCHE/PANAMERA 4S E-HYBRID/2021-2023
PORSCHE/PANAMERA TURBO S E-HYBRID/2021-2023
PORSCHE/TAYCAN/2021-2024
PORSCHE/TAYCAN 4 CROSS TURISMO/2022-2024
PORSCHE/TAYCAN 4S/2020-2024
PORSCHE/TAYCAN 4S CROSS TURISMO/2021-2024
PORSCHE/TAYCAN GTS/2022-2024
PORSCHE/TAYCAN GTS SPORT TURISMO/2022-2024
PORSCHE/TAYCAN TURBO/2020-2024
PORSCHE/TAYCAN TURBO CROSS TURISM/2021-2024
PORSCHE/TAYCAN TURBO S/2020-2024
PORSCHE/TAYCAN TURBO S CROSS TURI/2021-2024

Mfr's Report Date: December 13, 2023

NHTSA Campaign Number: 23V-841

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:CHARGING:CABLE/CORD:ONBOARD

Potential Number of Units Affected: 41,345

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling various models and model years. Please see the recall report for a list of the included vehicles. When using the industrial 220V/240V plug at the 100% charge setting, some home power outlets may be



incapable of handling the electrical current required to utilize the compact charging system, causing the outlet or charging cable to overheat.

Consequence:

An overheated outlet or charging cable can increase the risk of a fire.

Remedy:

Owners are advised not to use the 220V/240V compact/portable charging cable and only use the 110V home charging cable or public charging stations. Dealers will supply a new 220V/240V compact/portable charging cable with an incorporated temperature sensor, free of charge. Interim owner notification letters explaining the safety risk are expected to be mailed February 9, 2024. A second notice will be sent once remedy parts become available, anticipated mid-2024. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is APB6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement