

Part 573 Safety Recall Report

23V-834

Manufacturer Name : Forest River, Inc.**Submission Date :** DEC 08, 2023**NHTSA Recall No. :** 23V-834**Manufacturer Recall No. :** 79-1711**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 30

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. XLR Boost Toy Haulers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant began using new taillamps that did not have reflectivity capabilities conforming with FMVSS 108.

2024	XLR TOY HAULER	XLT2114B	12
2024	XLR TOY HAULER	XLT2714M	17
Grand Total		29	

Production Dates : SEP 10, 2023 - NOV 28, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The taillamps do not meet FMVSS 108 Reflective Requirements.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : An approaching vehicle from the rear may not get the proper indication of conspicuity from the suspect vehicle. Additionally, the taillamps do not meet FMVSS 108.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Stop, Turn & Tail Lamp

Component Description : Stop, Turn & Tail Lamp

Component Part Number : STL59RB (STI)

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 30, 2023, Forest River's Office of Corporate Compliance ("OCC") was by the manufacturing plant that during inventory, it was discovered that the taillamps did not have the correct marking for reflex reflector.

On December 1, 2023, OCC opened a research item. OCC asked the manufacturing plant for the inscription on the taillamp in question for review.

On December 8, 2023, Forest River's Corporate Recall Committee voted to recall. A Stop Sale Notice is being issued immediately following the recall filing.

Description of Remedy :

Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer/Service Center will need to perform the remedy. The remedy will be to install reflector stickers in conjunction with the current taillamps to ensure the required reflectivity required by FMVSS 108 is achieved.
	What is the Forest River Customer Service Phone Number? (574) 642-0432
	If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:
	XLR Toy Haulers Forest River, Inc. Attn: WARRANTY MANAGER 2421 Century Dr. Goshen, IN 46528
How Remedy Component Differs from Recalled Component :	The reflex reflectors will be installed to achieve the required reflectivity in compliance with FMVSS 108. Affected Component - Stop, Turn & Tail Lamp Component Part Number - STL59RB (STI)
Identify How/When Recall Condition was Corrected in Production :	The week of November 30, 2023, the concern was remedied in manufacturing using Red Reflex Reflector Stickers.

Recall Schedule :

Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date :	JAN 17, 2024 - JAN 17, 2024
Planned Owner Notification Date :	JAN 17, 2024 - JAN 17, 2024

* NR - Not Reported