## **SAFETY RECALL NOTICE**

Manufacturer's assigned campaign number: PC-2023-02 NHTSA Recall ID: 23V831

## To all PILOTCAR vehicle dealers:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**PILOTCAR EV, Inc.** has decided that certain **2021 through 2023 Model Year PILOTCAR LSV**s, fail to comply to Federal Motor Vehicle Safety Standards (FMVSS) No. 500 "Low Speed Vehicles".

Accordingly, a recall to address this issue is being initiated effective February 1, 2024.

The noncompliance involves vehicles which are missing the required Rear View System (RVS).

**2021 through 2023 PILOTCAR LSV** may have noncompliance with Federal Motor Vehicle Safety Standard No. 500 and No 111, because the required Rear View System has not been installed.

As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 500, "Low Speed Vehicles" and FMVSS #111 (Rear View).

Owners will be notified by mail about the recall and will be instructed to bring their **PILOTCAR LSV** for installation to their local PILOTCAR dealer.

There is no cost to owners for this recall.

You as PILOTCAR vehicle dealer will install the Rear View System (Camera and Monitor) free of charge. The installation requires about one hour, and the vehicle can be driven immediately after the installation is completed.

Rear View System (Camera and Monitor) will be provided to your dealership free of charge, and you will be reimbursed for the installation at standard Warranty Labor Rates. (one hour) The replacement Kit will be **PILOTCAR Part Number: RVS 2023** 

Please be reminded that it is a violation of Federal law for you to sell or lease the **2021 to 2023 PILOTCAR LSVs** covered by this notification, until this recall has been performed on these vehicles.

## Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Please contact **PILOTCAR EV**, **Inc.** directly either by e-mail to <u>info@pilotcarev.com</u> or by phone: (239) 243 8023.

We apologize for any inconvenience this safety recall may cause, but our customer safety is our first concern.

## PILOTCAR EV, Inc.

16121 Lee Road, Suite 107 Ft. Myers, FL 33912 USA