



Date: December 11, 2023

Attn: All Dealership Personnel

Subject: STOP SALE I-23-07 Released

IMPORTANT NOTICE **Stop Sale**

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

Stop Sale I-23-07

Indian Motorcycle has determined that some Model Year 2023-2024 Chieftain, Roadmaster, and Springfield motorcycles may have been built with an improperly routed crankshaft position sensor. This may cause the crankshaft position sensor to contact the front head pipe and result in a sensor failure and vehicle stall during operation, which increases the risk of a crash and serious injury.

Indian Motorcycle is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

[View I-23-07 Stop Sale](#)

What Dealers Should Do?

As of December 11, 2023, **YOU MUST NOT SELL OR DELIVER any NEW OR USED Model Year 2023-2024 Chieftain, Roadmaster, and Springfield models** affected by this **Stop Sale** until it is repaired according to the **Safety Recall**.

Affected Units

2023-2024 Chieftain, Roadmaster, and Springfield motorcycles

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 877-204-3697 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

Indian Motorcycle Service