



# STOP SALE

**Release Date:** December 11, 2023

# IND

**Communication #:** I-23-07

**Model Year(s):** 2023-2024

— Confidential and Proprietary —

**VERSION: R01 (December 11, 2023)**

## **IMPORTANT STOP SALE NOTICE!** **Stop selling affected vehicles immediately.**

### **SUBJECT: HEAVYWEIGHT CRANKSHAFT POSITION SENSOR**

#### **PURPOSE**

Indian Motorcycle has determined that some Model Year 2023-2024 Chieftain, Roadmaster, and Springfield motorcycles may have been built with an improperly routed crankshaft position sensor. This may cause the crankshaft position sensor to contact the front head pipe and result in a sensor failure and vehicle stall during operation, which increases the risk of a crash and serious injury.

Indian Motorcycle is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

#### **AFFECTED MODELS**

MODEL YEAR	MODELS	AFFECTED RANGE
2023-2024	Chieftain, Roadmaster, and Springfield	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

#### **CUSTOMER NOTIFICATION**

When repair details are available, Polaris will notify consumers by letter (and email if available) immediately and follow-up with additional repair plans. At that time, dealers should also contact owners of affected VINs to inform them of this announcement.

#### **CONTACT POLARIS**

If you have questions that are not addressed in this document, contact Indian Motorcycle Service through Ask Polaris or by phone at 877-204-3697 (US/Canada Dealers Only) / +48 775 48 1234 (International).

#### **DEALER - WHAT TO DO?**

As of December 11, 2023, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2023-2024 Chieftain, Roadmaster, and Springfield models** affected by this **Stop Sale** until it is repaired according to the **Safety Recall**.