



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 11, 2023

Mr. Eric Lilly  
Indian Motorcycle Company  
2100 Hwy 55  
Medina, MN 55340

NEF-107ES  
23V-829

**Subject:** Improperly Routed Crankshaft Position Sensor

Dear Mr. Lilly:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INDIAN/CHIEFTAIN/2023-2024  
INDIAN/CHIEFTAIN DARK HORSE/2023-2024  
INDIAN/CHIEFTAIN ELITE/2023  
INDIAN/CHIEFTAIN LIMITED/2023-2024  
INDIAN/ROADMASTER/2023-2024  
INDIAN/ROADMASTER DARK HORSE/2023-2024  
INDIAN/ROADMASTER ELITE/2024  
INDIAN/ROADMASTER LIMITED/2023-2024  
INDIAN/SPRINGFIELD/2023-2024  
INDIAN/SPRINGFIELD DARK HORSE/2023-2024

**Mfr's Report Date:** December 7, 2023

**NHTSA Campaign Number:** 23V-829

**Components:**

ENGINE AND ENGINE COOLING:ENGINE:CRANK/CAMSHAFT POSITION SENSOR

**Potential Number of Units Affected:** 1,215

**Problem Description:**

Indian Motorcycle Company (Indian) is recalling certain 2023 Chieftain Elite, 2023-2024 Chieftain Dark Horse, Chieftain Dark Horse Icon, Chieftain Limited, Chieftain, Roadmaster Limited, Roadmaster Dark Horse, Roadmaster, Springfield, Springfield Dark Horse, and 2024 Roadmaster Elite motorcycles. The crankshaft position sensor may have been routed improperly, which can result in an engine stall.

**Consequence:**

An engine stall can increase the risk of a crash or injury.



**Remedy:**

Dealers will inspect and reroute, or replace the crankshaft position sensor as necessary, free of charge. Owner notification letters are expected to be mailed December 28, 2023. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-23-07.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

As required in Part 573.6, please amend the chronology to provide dates of receipt of all warranty claims. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Indian Motorcycle Company's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement