

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 23V-xxx: Transmission Mechatronics
Date: Monday, December 4, 2023 1:36:15 PM

Publish Date: December 4, 2023
From: Technical Service
Expiration Date: December 18, 2023

DCSnet Message
Urgent



Subject: **BMW Recall 23V-xxx: Transmission Mechatronics**

BMW AG has issued a Delivery Stop (effective September 28, 2023) on certain Model Year 2023 BMW vehicles that were produced between January 23, 2023, and June 15, 2023.

As of December 4, 2023, this Delivery Stop has been upgraded to a Safety Recall.

The Integrated Transmission Control Unit (ITCU) may not have been produced according to specifications by the supplier. A weld seam may not have been manufactured correctly. Over time, this could allow transmission oil to leak into the ITCU which could affect functionality of the transmission.

The revised Bulletin, Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

 [B240423_Rev01\[1701713443767\].pdf](#)
 [B240423 Recall Notice\[1701713443767\].pdf](#)
 [B240423 23V-xyz-ITCU-FAQ-\(04Dec2023\)\[1701713443767\].pdf](#)
[B240423_Rev01\[1701713443767\].pdf](#)
[B240423 Recall Notice\[1701713443767\].pdf](#)
[B240423 23V-xyz-ITCU-FAQ-\(04Dec2023\)\[1701713443767\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks), CC-All



SIB 24 04 23

2023-12-04

RECALL 23V-XXX: TRANSMISSION MECHATRONICS

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

F90 (M5 Sedan)	G01 (X3 Sports Activity Vehicle)	G20 (3 Series Sedan)
F91 (M8 Convertible)	G02 (X4 Sports Activity Coupe)	G22 (4 Series Coupe)
F92 (M8 Coupe)	G05 (X5 Sports Activity Vehicle)	G23 (4 Series Convertible)
F93 (M8 Gran Coupe)	G06 (X6 Sports Activity Coupe)	G26 (4 Series Gran Coupe)
F95 (X5 M Sports Activity Vehicle)	G14 (8 Series Convertible)	G29 (Z4 Roadster)
F96 (X6 M Sports Activity Coupe)	G15 (8 Series Coupe)	G30 (5 Series Sedan)
F97 (X3 M Sports Activity Vehicle)	G16 (8 Series Gran Coupe)	G80 (M3 Sedan)

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 29, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 28, 2023) on certain Model Year 2023 BMW vehicles that were produced between January 23, 2023, and June 15, 2023.

As of December 4, 2023, this Delivery Stop has been upgraded to a Safety Recall.

The Integrated Transmission Control Unit (ITCU) may not have been produced according to specifications by the supplier. A weld seam may not have been manufactured correctly. Over time, this could allow transmission oil to leak into the ITCU which could affect functionality of the transmission.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B240423 23V-xyz-ITCU-FAQ-\(04Dec2023\).pdf](#)

[picture_as_pdf B240423 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Transmission Mechatronic – B24 04 23

BMW AG has issued a Delivery Stop (effective September 28, 2023) on certain Model Year 2023 BMW vehicles that were produced between January 23, 2023, and June 15, 2023.

As of December 4, 2023, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
23V-xyz
ITCU
Model Year 2023
Various BMW Models
Issue Date: 12/04/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023 BMW models in the US are potentially affected.

Q2. What is the specific issue?

The Integrated Transmission Control Unit (ITCU) may not have been produced according to specifications by the supplier. A weld seam may not have been manufactured correctly. Over time, this could allow transmission oil to leak into the ITCU which could affect functionality of the transmission.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an ITCU that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the transmission mechatronics module replaced.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).