

# NON COMPLIANCE RECALL

Volvo Trucks North America

Greensboro, NC USA



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12.2023	RVXX2314	01	1(4)

**Volvo Vehicle GVWR/GAWR Label  
VNL, VHD**

## RECALL INFORMATION

December (2023)

Volvo Trucks has determined that certain model year 2024 VNL, VHD Vehicles may have been built with the incorrect vehicle GVWR/GAWR label information.

Follow the repair instructions outlined in this document to remove GVWR/GAWR label in the door jamb and install new vehicle GVWR/GAWR label.

## VEHICLES AFFECTED

Certain Volvo Trucks manufactured between January 09, 2023 and November 03, 2023.

## VEHICLE QUANTITY

There are 53 vehicles affected by this recall (53 U.S.)

**Parts Information**

**Ordering Process:**

When ordering a vehicle GVWR/GAWR label, an E-service case must be started.

- Start an E-Service under the Parts Specifications Group.
- Reference the recall number in the description field of the E-Service.
- Parts Specification Group will recreate the label and FedEx it at no cost to the dealer.

**Important Parts Note**

- Only one VIN is allowed per E-service case.
- The dealer will not be invoiced for the new label.
- The dealer will not need to complete the standard (Vehicle Certification Label Application)

**Repair Instructions**


1. Secure vehicle for service.
2. Place the transmission in park or neutral.
3. Install wheel chocks.
4. Open the driver’s door.
5. Use a plastic scraper and adhesive remover to remove the old vehicle GVWR/GAWR label.
6. Install the new vehicle GVWR/GAWR label in the door jamb.
7. Release truck back to service.

**GVWR (Gross Vehicle Weight Rating) Label:**

US Dealers

MANUFACTURED BY: VOLVO TRUCKS NORTH AMERICA				THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOW ABOVE.	
MONTH AND YEAR OF MANUFACTURE: _____					
GROSS VEHICLE WEIGHT RATING (KG/LBS): _____					
GROSS AXLE WEIGHT RATING: KG / LBS	TIRES	RIMS/WHEELS	(COLD INFLATION) KPA / PSI	SINGLE	VIN _____
FRONT -				SINGLE	CLASSIFICATION OF VEHICLE: TRUCK / TRACTOR
PUSHER 1 -				SINGLE	
PUSHER 2 -				SINGLE	
PUSHER 3 -				SINGLE	
REAR -				DUAL	
TAG -				SINGLE	20377823

CA Dealers

MANUFACTURED BY: VOLVO TRUCKS NORTH AMERICA				THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOW ABOVE.	
MONTH AND YEAR OF MANUFACTURE: _____					
GROSS VEHICLE WEIGHT RATING (KG/LBS): _____					
GROSS AXLE WEIGHT RATING: KG / LBS	TIRES	RIMS/WHEELS	(COLD INFLATION) KPA / PSI	SINGLE	VIN _____
FRONT -				SINGLE	 CLASSIFICATION OF VEHICLE: TRUCK / TRACTOR
PUSHER 1 -				SINGLE	
PUSHER 2 -				SINGLE	
PUSHER 3 -				SINGLE	
REAR -				DUAL	
TAG -				SINGLE	20377823



**REIMBURSEMENT**

This repair is covered by an authorized Non-Compliance recall. Reimbursement is obtained through the normal claim handling process.	
	<b>UCHP Reimbursement</b>
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	40
<b>Recall Status</b>	
Vehicle repaired per instructions	1-Modified per instructions
<b>Labor Codes</b>	
Primary Labor Code: 1720-16-09-01 General, Campaign 0.1 x 3	SRT  0.3 hrs.
<b>Causal Part</b>	21130905
<b>Authorization Number</b>	C0333

**Note:** Dealers are to perform Non-Compliance Recalls on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles subject to a non-compliance Recall are brought to your dealership for service, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is released to the owner.