



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-14
Date: December 6, 2023
Valid to: N/A
Action Required? Yes No

From: Corey Martin, Product Regulation Specialist
Subject: Safety Recall RVXX2314, Vehicle GVWR/GAWR Label

Description of Defect:

The front axle rating on the vehicle certification label is incorrect.

Improper value shown on the label could subject the vehicle to misuse, which could result in a crash.

There have been no field reports, warranty claims, or customer complaints associated with this issue.

The remedy will be to will be to remove the existing label and replace it with a corrected label..

Models/ Model Years Affected:

Certain 2024 VN and VHD vehicles manufactured from January 09, 2023 through November 03, 2023.

Vehicle Quantities:

53 vehicles (all 53 US)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal December 6, 2023.
- Owner notification letters will be released on or before January 29, 2024.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.