



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 5, 2023

Mr. Kurt Vorsatz
Vice President, Engineering
Gillig, LLC
451 Discovery Drive
Livermore, CA 94551

NEF-107HG
23V-809

Subject: Inadequate Rear Axle Hub Lubrication

Dear Mr. Vorsatz:

This letter serves to acknowledge Gillig, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/LOW FLOOR/2023

Mfr's Report Date: December 4, 2023

NHTSA Campaign Number: 23V-809

Components:

POWER TRAIN:AXLE HUBS

Potential Number of Units Affected: 34

Problem Description:

Gillig, LLC (Gillig) is recalling certain 2023 Low Floor vehicles. An inadequate amount of lubricant in the rear axle hubs may cause failure of the rear drive axles.

Consequence:

Rear drive axle failure can result in a loss of vehicle control and increase the risk of a crash or injury.

Remedy:

Gillig will inspect for correct rear axle hub lubricant levels and add lubricant as necessary, free of charge. Owner notification letters are expected to be mailed January 15, 2023. Owners may contact Gillig customer service at 1-510-264-5073 or 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). Please explain what repairs will be performed if the rear axle hub is found to be low on lubricant or damaged due to low lubricant.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Gillig, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement