

December 5, 2023

Mr. Tom Single Assistant Director Ford Motor Company 330 Town Center Drive Suite 500 Dearborn, MI 48126

Subject: Deactivated Electronic Stability Control/FMVSS 126

Dear Mr. Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: FORD/F-150 LIGHTNING/2022-2023

Mfr's Report Date: November 28, 2023

NHTSA Campaign Number: 23V-801

**Components:** ELECTRONIC STABILITY CONTROL

**Potential Number of Units Affected:** 5,118

## **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2022-2023 F-150 Lightning vehicles. The SYNC software may fail to activate the electronic stability control (ESC) system at the beginning of each ignition cycle. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

## **Consequence:**

Failure to reset the ESC to active may result in the driver unknowingly operating the vehicle without electronic stability control, increasing the risk of a crash.

## **Remedy:**

The Accessory Protocol Interface Module (APIM) software will be updated by a dealer or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed December 18, 2023. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 23C38.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 23V-801

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

